

Facts & Figures

as per September 30, 2021

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P&L Overview

	2020							2021							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
Residential Customers	1'120	1'080	2'200	1'120	3'320	1'164	4'484	1'130	1'105	2'235	1'131	3'366			1.4%	1.0%	2.4%
Business Customers	760	760	1'520	739	2'259	767	3'026	759	741	1'500	730	2'230			-1.3%	-1.2%	-1.5%
Wholesale	164	158	322	168	490	171	661	173	159	332	166	498			1.6%	-1.2%	4.4%
Infrastructure & Support Functions	6	5	11	6	17	5	22	5	6	11	5	16			-5.9%	-16.7%	-16.7%
Swisscom Switzerland	2'050	2'003	4'053	2'033	6'086	2'107	8'193	2'067	2'011	4'078	2'032	6'110			0.4%	0.0%	1.0%
Fastweb	578	597	1'175	611	1'786	676	2'462	632	657	1'289	618	1'907			6.8%	1.1%	-5.9%
Other operating segments	109	106	215	114	329	116	445	104	112	216	110	326			-0.9%	-3.5%	-1.8%
Net revenue from external customers	2'737	2'706	5'443	2'758	8'201	2'899	11'100	2'803	2'780	5'583	2'760	8'343			1.7%	0.1%	-0.7%
Direct costs	(626)	(624)	(1'250)	(656)	(1'906)	(763)	(2'669)	(680)	(670)	(1'350)	(681)	(2'031)			6.6%	3.8%	1.6%
Personnel expenses	(700)	(679)	(1'379)	(637)	(2'016)	(701)	(2'717)	(716)	(611)	(1'327)	(636)	(1'963)			-2.6%	-0.2%	4.1%
Other operating expenses	(407)	(416)	(823)	(441)	(1'264)	(534)	(1'798)	(422)	(444)	(866)	(463)	(1'329)			5.1%	5.0%	4.3%
Capitalized costs and other income	107	110	217	124	341	125	466	139	138	277	168	445			30.5%	35.5%	21.7%
Operating income (EBITDA)	1'111	1'097	2'208	1'148	3'356	1'026	4'382	1'124	1'193	2'317	1'148	3'465			3.2%	0.0%	-3.8%
EBITDA in % of net revenue	40.6%	40.5%	40.6%	41.6%	40.9%	35.4%	39.5%	40.1%	42.9%	41.5%	41.6%	41.5%					
Depreciation, amortisation of tangible / intangible assets	(537)	(541)	(1'078)	(538)	(1'616)	(533)	(2'149)	(538)	(549)	(1'087)	(527)	(1'614)			-0.1%	-2.0%	-4.0%
Depreciation right of use assets	(70)	(77)	(147)	(70)	(217)	(69)	(286)	(70)	(71)	(141)	(70)	(211)			-2.8%	0.0%	-1.4%
Operating income (EBIT)	504	479	983	540	1'523	424	1'947	516	573	1'089	551	1'640			7.7%	2.0%	-3.8%
EBIT in % of net revenue	18.4%	17.7%	18.1%	19.6%	18.6%	14.6%	17.5%	18.4%	20.6%	19.5%	20.0%	19.7%					
Net interest expense	(12)	(18)	(30)	(20)	(50)	(19)	(69)	(17)	(16)	(33)	(13)	(46)			-8.0%	-35.0%	-18.8%
Interest expense on lease liabilities	(11)	(11)	(22)	(12)	(34)	(11)	(45)	(11)	(11)	(22)	(11)	(33)			-2.9%	-8.3%	0.0%
Other financial result	(14)	(38)	(52)	23	(29)	(9)	(38)	252	(35)	217	0	217			n.m.	n.m.	-100.0%
Result of equity-accounted investees	1	2	3	1	4	0	4	0	(4)	(4)	(1)	(5)			n.m.	n.m.	-75.0%
Income before income tax expense	468	414	882	532	1'414	385	1'799	740	507	1'247	526	1'773			25.4%	-1.1%	3.7%
Income tax expense	(74)	(72)	(146)	(102)	(248)	(23)	(271)	(102)	(99)	(201)	(36)	(237)			-4.4%	-64.7%	-63.6%
Net income	394	342	736	430	1'166	362	1'528	638	408	1'046	490	1'536			31.7%	14.0%	20.1%
Net income attributable to equity holders of Swisscom AG	395	343	738	431	1'169	361	1'530	638	407	1'045	490	1'535			31.3%	13.7%	20.4%
Net income attributable to non-controlling interests	(1)	(1)	(2)	(1)	(3)	1	(2)	0	1	1	0	1			n.m.	n.m.	-100.0%
Average number of shares outstanding (in million)	51.802	51.799	51.801	51.801	51.801	51.801	51.801	51.800	51.802	51.801	51.802	51.801			0.0%	0.0%	0.0%
Earnings per share (EPS) in CHF	7.63	6.62	14.25	8.32	22.57	6.97	29.54	12.32	7.86	20.17	9.46	29.63			31.3%	13.7%	20.4%

Remarks:

Swisscom does not accept any liability for misprints or other errors. All financials are in CHF million, unless specified otherwise, and presented under IFRS. The figures in this table are unaudited.

P&L Breakdown

	2020							2021							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
Group revenue																	
Residential Customers	1'137	1'101	2'238	1'138	3'376	1'184	4'560	1'149	1'124	2'273	1'150	3'423			1.4%	1.1%	2.3%
Business Customers	779	778	1'557	758	2'315	785	3'100	778	759	1'537	748	2'285			-1.3%	-1.3%	-1.4%
Wholesale	225	224	449	278	727	249	976	243	230	473	266	739			1.7%	-4.3%	15.7%
Infrastructure & Support Functions	21	21	42	21	63	20	83	19	20	39	18	57			-9.5%	-14.3%	-10.0%
Intersegment elimination	(97)	(105)	(202)	(149)	(351)	(118)	(469)	(109)	(110)	(219)	(135)	(354)			0.9%	-9.4%	22.7%
Swisscom Switzerland	2'065	2'019	4'084	2'046	6'130	2'120	8'250	2'080	2'023	4'103	2'047	6'150			0.3%	0.0%	1.2%
Fastweb	580	599	1'179	613	1'792	678	2'470	634	659	1'293	621	1'914			6.8%	1.3%	-5.8%
Other operating segments	241	246	487	268	755	259	1'014	240	265	505	265	770			2.0%	-1.1%	0.0%
Net revenue incl. intersegment revenue	2'886	2'864	5'750	2'927	8'677	3'057	11'734	2'954	2'947	5'901	2'933	8'834			1.8%	0.2%	-0.5%
Intersegment elimination	(149)	(158)	(307)	(169)	(476)	(158)	(634)	(151)	(167)	(318)	(173)	(491)			3.2%	2.4%	3.6%
Net revenue from external customers	2'737	2'706	5'443	2'758	8'201	2'899	11'100	2'803	2'780	5'583	2'760	8'343			1.7%	0.1%	-0.7%
Residential Customers revenue																	
Wireless access	423	411	834	409	1'243	403	1'646	399	394	793	396	1'189			-4.3%	-3.2%	0.5%
Wireless traffic & VAS	74	67	141	76	217	71	288	66	69	135	72	207			-4.6%	-5.3%	4.3%
Wireless	497	478	975	485	1'460	474	1'934	465	463	928	468	1'396			-4.4%	-3.5%	1.1%
t/o Wireless service revenue in fix-mobile bundles	203	200	403	201	604	205	809	204	206	410	207	617			2.2%	3.0%	0.5%
Wireline access	457	456	913	456	1'369	458	1'827	459	457	916	456	1'372			0.2%	0.0%	-0.2%
Wireline traffic & VAS	48	44	92	44	136	49	185	44	41	85	34	119			-12.5%	-22.7%	-17.1%
Wireline	505	500	1'005	500	1'505	507	2'012	503	498	1'001	490	1'491			-0.9%	-2.0%	-1.6%
t/o Wireline service revenue in fix-mobile bundles	233	233	466	236	702	242	944	244	245	489	244	733			4.4%	3.4%	-0.4%
t/o Wireline service revenue in fixed-only bundles	249	244	493	241	734	243	977	236	231	467	221	688			-6.3%	-8.3%	-4.3%
Service revenue	1'002	978	1'980	985	2'965	981	3'946	968	961	1'929	958	2'887			-2.6%	-2.7%	-0.3%
Solutions	4	3	7	4	11	4	15	4	3	7	2	9			-18.2%	-50.0%	-33.3%
Hardware sales	120	108	228	128	356	168	524	147	120	267	131	398			11.8%	2.3%	9.2%
Other sales	(6)	(9)	(15)	3	(12)	11	(1)	11	21	32	40	72			n.m.	1233.3%	90.5%
Net revenue from external customers	1'120	1'080	2'200	1'120	3'320	1'164	4'484	1'130	1'105	2'235	1'131	3'366			1.4%	1.0%	2.4%
Intersegment revenue	17	21	38	18	56	20	76	19	19	38	19	57			1.8%	5.6%	0.0%
Net revenue Residential Customers	1'137	1'101	2'238	1'138	3'376	1'184	4'560	1'149	1'124	2'273	1'150	3'423			1.4%	1.1%	2.3%

P&L Breakdown

	2020							2021							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
Business Customers revenue																	
Wireless access	162	161	323	161	484	158	642	155	152	307	148	455					
Wireless traffic & VAS	34	28	62	29	91	28	119	27	27	54	28	82	-6.0%	-8.1%	-2.6%		
Wireless	196	189	385	190	575	186	761	182	179	361	176	537	-9.9%	-3.4%	3.7%		
Wireline access	138	136	274	137	411	137	548	135	135	270	134	404	-6.6%	-7.4%	-1.7%		
Wireline traffic & VAS	27	31	58	26	84	26	110	29	23	52	23	75	-1.7%	-2.2%	-0.7%		
Wireline business networks	61	60	121	60	181	60	241	59	57	116	57	173	-10.7%	-11.5%	0.0%		
Wireline	226	227	453	223	676	223	899	223	215	438	214	652	-4.4%	-5.0%	0.0%		
Business numbers	15	15	30	15	45	16	61	15	16	31	15	46	-3.6%	-4.0%	-0.5%		
Service revenue	437	431	868	428	1'296	425	1'721	420	410	830	405	1'235	2.2%	0.0%	-6.3%		
													-4.7%	-5.4%	-1.2%		
Solutions	267	260	527	259	786	272	1'058	273	274	547	274	821	4.5%	5.8%	0.0%		
Hardware sales	55	67	122	49	171	64	235	65	54	119	49	168	-1.8%	0.0%	-9.3%		
Other sales	1	2	3	3	6	6	12	1	3	4	2	6	0.0%	-33.3%	-33.3%		
Net revenue from external customers	760	760	1'520	739	2'259	767	3'026	759	741	1'500	730	2'230	-1.3%	-1.2%	-1.5%		
Intersegment revenue	19	18	37	19	56	18	74	19	18	37	18	55	-1.8%	-5.3%	0.0%		
Net revenue Business Customers	779	778	1'557	758	2'315	785	3'100	778	759	1'537	748	2'285	-1.3%	-1.3%	-1.4%		
Wholesale revenue																	
Wholesale termination	27	29	56	26	82	27	109	27	26	53	26	79	-3.7%	0.0%	0.0%		
Wholesale services	79	81	160	87	247	93	340	86	87	173	80	253	2.4%	-8.0%	-8.0%		
Inbound roaming	47	36	83	44	127	37	164	47	33	80	56	136	7.1%	27.3%	69.7%		
Other sales	11	12	23	11	34	14	48	13	13	26	4	30	-11.8%	-63.6%	-69.2%		
Net revenue from external customers	164	158	322	168	490	171	661	173	159	332	166	498	1.6%	-1.2%	4.4%		
Intersegment revenue	61	66	127	110	237	78	315	70	71	141	100	241	1.7%	-9.1%	40.8%		
Net revenue Wholesale	225	224	449	278	727	249	976	243	230	473	266	739	1.7%	-4.3%	15.7%		
Infrastructure & Support Functions revenue																	
Other sales (facility management)	6	5	11	6	17	5	22	5	6	11	5	16	-5.9%	-16.7%	-16.7%		
Net revenue from external customers	6	5	11	6	17	5	22	5	6	11	5	16	-5.9%	-16.7%	-16.7%		
Intersegment revenue	15	16	31	15	46	15	61	14	14	28	13	41	-10.9%	-13.3%	-7.1%		
Net revenue Infrastructure & Support Functions	21	21	42	21	63	20	83	19	20	39	18	57	-9.5%	-14.3%	-10.0%		

P&L Breakdown

	2020							2021							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
Swisscom Switzerland revenue																	
Wireless access	586	572	1'158	569	1'727	561	2'288	553	547	1'100	544	1'644	-4.8%	-4.4%	-0.5%		
Wireless traffic & VAS	108	95	203	105	308	98	406	94	95	189	100	289	-6.2%	-4.8%	5.3%		
Wireless	694	667	1'361	674	2'035	659	2'694	647	642	1'289	644	1'933	-5.0%	-4.5%	0.3%		
Wireline access	594	593	1'187	593	1'780	595	2'375	594	592	1'186	591	1'777	-0.2%	-0.3%	-0.2%		
Wireline traffic & VAS	75	74	149	71	220	76	296	73	64	137	56	193	-12.3%	-21.1%	-12.5%		
Wireline business networks	61	60	121	60	181	60	241	59	57	116	57	173	-4.4%	-5.0%	0.0%		
Wireline	730	727	1'457	724	2'181	731	2'912	726	713	1'439	704	2'143	-1.7%	-2.8%	-1.3%		
Business numbers	15	15	30	15	45	16	61	15	16	31	15	46	2.2%	0.0%	-6.3%		
Service revenue	1'439	1'409	2'848	1'413	4'261	1'406	5'667	1'388	1'371	2'759	1'363	4'122	-3.3%	-3.5%	-0.6%		
Solutions	270	264	534	263	797	276	1'073	277	277	554	277	831	4.3%	5.3%	0.0%		
Hardware sales	175	175	350	176	526	233	759	212	174	386	181	567	7.8%	2.8%	4.0%		
Wholesale termination	27	29	56	26	82	27	109	27	26	53	26	79	-3.7%	0.0%	0.0%		
Wholesale services	80	82	162	89	251	95	346	87	88	175	82	257	2.4%	-7.9%	-6.8%		
Inbound roaming	47	36	83	44	127	37	164	47	33	80	56	136	7.1%	27.3%	69.7%		
Other sales	12	8	20	22	42	33	75	29	42	71	47	118	181.0%	113.6%	11.9%		
Net revenue from external customers	2'050	2'003	4'053	2'033	6'086	2'107	8'193	2'067	2'011	4'078	2'032	6'110	0.4%	0.0%	1.0%		
Intersegment revenue	15	16	31	13	44	13	57	13	12	25	15	40	-9.1%	15.4%	25.0%		
Net revenue Swisscom Switzerland	2'065	2'019	4'084	2'046	6'130	2'120	8'250	2'080	2'023	4'103	2'047	6'150	0.3%	0.0%	1.2%		
Fastweb revenue																	
Consumer	300	299	599	304	903	311	1'214	312	317	629	305	934	3.4%	0.3%	-3.8%		
Enterprise	225	239	464	243	707	266	973	259	267	526	250	776	9.8%	2.9%	-6.4%		
Wholesale	53	59	112	64	176	99	275	61	73	134	63	197	11.9%	-1.6%	-13.7%		
Other revenue	0	0	0	0	0	0	0	0	0	0	0	0	n.m.	n.m.	n.m.		
Net revenue from external customers	578	597	1'175	611	1'786	676	2'462	632	657	1'289	618	1'907	6.8%	1.1%	-5.9%		
Intersegment revenue	2	2	4	2	6	2	8	2	2	4	3	7	16.7%	50.0%	50.0%		
Net revenue Fastweb	580	599	1'179	613	1'792	678	2'470	634	659	1'293	621	1'914	6.8%	1.3%	-5.8%		
Other operating segments revenue																	
Net revenue from external customers	109	106	215	114	329	116	445	104	112	216	110	326	-0.9%	-3.5%	-1.8%		
Intersegment revenue	132	140	272	154	426	143	569	136	153	289	155	444	4.2%	0.6%	1.3%		
Net revenue other operating segments	241	246	487	268	755	259	1'014	240	265	505	265	770	2.0%	-1.1%	0.0%		

P&L Breakdown

	2020							2021							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Ytd	YoY Q3	QoQ Q3/Q2
Group OPEX																	
Residential Customers	(434)	(418)	(852)	(455)	(1'307)	(555)	(1'862)	(450)	(418)	(868)	(447)	(1'315)		0.6%	-1.8%	6.9%	
Business Customers	(442)	(439)	(881)	(418)	(1'299)	(453)	(1'752)	(440)	(432)	(872)	(425)	(1'297)		-0.2%	1.7%	-1.6%	
Wholesale	(93)	(99)	(192)	(144)	(336)	(116)	(452)	(105)	(106)	(211)	(130)	(341)		1.5%	-9.7%	22.6%	
Infrastructure & Support Functions	(283)	(298)	(581)	(279)	(860)	(327)	(1'187)	(278)	(296)	(574)	(300)	(874)		1.6%	7.5%	1.4%	
Intersegment elimination	96	107	203	148	351	118	469	109	110	219	134	353		0.6%	-9.5%	21.8%	
Swisscom Switzerland	(1'156)	(1'147)	(2'303)	(1'148)	(3'451)	(1'333)	(4'784)	(1'164)	(1'142)	(2'306)	(1'168)	(3'474)		0.7%	1.7%	2.3%	
Fastweb	(399)	(391)	(790)	(394)	(1'184)	(446)	(1'630)	(439)	(434)	(873)	(385)	(1'258)		6.3%	-2.3%	-11.3%	
Other operating segments	(199)	(206)	(405)	(212)	(617)	(213)	(830)	(206)	(216)	(422)	(212)	(634)		2.8%	0.0%	-1.9%	
Reconciliation pension cost (IAS19)	(15)	(16)	(31)	(16)	(47)	(18)	(65)	(13)	49	36	(11)	25		n.m.	-31.3%	n.m.	
Intersegment elimination	143	151	294	160	454	137	591	143	156	299	164	463		2.0%	2.5%	5.1%	
Group OPEX	(1'626)	(1'609)	(3'235)	(1'610)	(4'845)	(1'873)	(6'718)	(1'679)	(1'587)	(3'266)	(1'612)	(4'878)		0.7%	0.1%	1.6%	
EBITDA																	
Residential Customers (Contribution margin 2)	703	683	1'386	683	2'069	629	2'698	699	706	1'405	703	2'108		1.9%	2.9%	-0.4%	
Business Customers (Contribution margin 2)	337	339	676	340	1'016	332	1'348	338	327	665	323	988		-2.8%	-5.0%	-1.2%	
Wholesale (Contribution margin 2)	132	125	257	134	391	133	524	138	124	262	136	398		1.8%	1.5%	9.7%	
Infrastructure & Support Functions (Contribution margin 2)	(262)	(277)	(539)	(258)	(797)	(307)	(1'104)	(259)	(276)	(535)	(282)	(817)		2.5%	9.3%	2.2%	
Intersegment elimination	(1)	2	1	(1)	0	0	0	0	0	0	(1)	(1)		n.m.	0.0%	n.m.	
Swisscom Switzerland (EBITDA)	909	872	1'781	898	2'679	787	3'466	916	881	1'797	879	2'676		-0.1%	-2.1%	-0.2%	
Fastweb	181	208	389	219	608	232	840	195	225	420	236	656		7.9%	7.8%	4.9%	
Other operating segments	42	40	82	56	138	46	184	34	49	83	53	136		-1.4%	-5.4%	8.2%	
Reconciliation pension cost (IAS19)	(15)	(16)	(31)	(16)	(47)	(18)	(65)	(13)	49	36	(11)	25		n.m.	-31.3%	n.m.	
Intersegment elimination	(6)	(7)	(13)	(9)	(22)	(21)	(43)	(8)	(11)	(19)	(9)	(28)		27.3%	0.0%	-18.2%	
Group EBITDA	1'111	1'097	2'208	1'148	3'356	1'026	4'382	1'124	1'193	2'317	1'148	3'465		3.2%	0.0%	-3.8%	
EBITDA/Contribution margin 2 in % of net revenue																	
Residential Customers	61.8%	62.0%	61.9%	60.0%	61.3%	53.1%	59.2%	60.8%	62.8%	61.8%	61.1%	61.6%					
Business Customers	43.3%	43.6%	43.4%	44.9%	43.9%	42.3%	43.5%	43.4%	43.1%	43.3%	43.2%	43.2%					
Wholesale	58.7%	55.8%	57.2%	48.2%	53.8%	53.4%	53.7%	56.8%	53.9%	55.4%	51.1%	53.9%					
Infrastructure & Support Functions	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.					
Swisscom Switzerland	44.0%	43.2%	43.6%	43.9%	43.7%	37.1%	42.0%	44.0%	43.5%	43.8%	42.9%	43.5%					
Fastweb	31.2%	34.7%	33.0%	35.7%	33.9%	34.2%	34.0%	30.8%	34.1%	32.5%	38.0%	34.3%					
Other operating segments	17.4%	16.3%	16.8%	20.9%	18.3%	17.8%	18.1%	14.2%	18.5%	16.4%	20.0%	17.7%					
Group EBITDA in % of net revenue	40.6%	40.5%	40.6%	41.6%	40.9%	35.4%	39.5%	40.1%	42.9%	41.5%	41.6%	41.5%					

P&L Breakdown

	2020							2021							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Ytd	YoY Q3	QoQ Q3/Q2
Depreciation, amortisation of tangible / intangible assets																	
Residential Customers	(17)	(22)	(39)	(15)	(54)	(17)	(71)	(14)	(13)	(27)	(12)	(39)			-27.8%	-20.0%	-7.7%
Business Customers	(20)	(18)	(38)	(19)	(57)	(20)	(77)	(17)	(17)	(34)	(16)	(50)			-12.3%	-15.8%	-5.9%
Wholesale	0	0	0	0	0	0	0	0	0	0	0	0			n.m.	n.m.	n.m.
Infrastructure & Support Functions	(340)	(348)	(688)	(340)	(1'028)	(333)	(1'361)	(342)	(355)	(697)	(335)	(1'032)			0.4%	-1.5%	-5.6%
Intersegment elimination	0	(1)	(1)	1	0	0	0	(1)	2	1	0	1			n.m.	n.m.	-100.0%
Swisscom Switzerland	(377)	(389)	(766)	(373)	(1'139)	(370)	(1'509)	(374)	(383)	(757)	(363)	(1'120)			-1.7%	-2.7%	-5.2%
Fastweb	(153)	(152)	(305)	(157)	(462)	(156)	(618)	(161)	(159)	(320)	(160)	(480)			3.9%	1.9%	0.6%
Other operating segments	(15)	(15)	(30)	(16)	(46)	(16)	(62)	(13)	(14)	(27)	(13)	(40)			-13.0%	-18.8%	-7.1%
Intersegment elimination	2	2	4	2	6	3	9	4	1	5	3	8			33.3%	50.0%	200.0%
Reconciliation depreciation IRU & impairment losses (IFRS16)	6	13	19	6	25	6	31	6	6	12	6	18			-28.0%	0.0%	0.0%
Group depreciation, amortisation	(537)	(541)	(1'078)	(538)	(1'616)	(533)	(2'149)	(538)	(549)	(1'087)	(527)	(1'614)			-0.1%	-2.0%	-4.0%
Lease expense / depreciation right of use assets																	
Residential Customers	(11)	(11)	(22)	(11)	(33)	(10)	(43)	(10)	(10)	(20)	(10)	(30)			-9.1%	-9.1%	0.0%
Business Customers	(8)	(9)	(17)	(8)	(25)	(8)	(33)	(8)	(8)	(16)	(8)	(24)			-4.0%	0.0%	0.0%
Wholesale	0	0	0	0	0	(1)	(1)	0	0	0	0	0			n.m.	n.m.	n.m.
Infrastructure & Support Functions	(40)	(38)	(78)	(39)	(117)	(38)	(155)	(40)	(40)	(80)	(40)	(120)			2.6%	2.6%	0.0%
Intersegment elimination	0	0	0	0	0	0	0	0	(1)	(1)	1	0			n.m.	n.m.	n.m.
Swisscom Switzerland	(59)	(58)	(117)	(58)	(175)	(57)	(232)	(58)	(59)	(117)	(57)	(174)			-0.6%	-1.7%	-3.4%
Fastweb	(14)	(13)	(27)	(15)	(42)	(14)	(56)	(14)	(15)	(29)	(14)	(43)			2.4%	-6.7%	-6.7%
Other operating segments	(3)	(3)	(6)	(3)	(9)	(3)	(12)	(3)	(3)	(6)	(3)	(9)			0.0%	0.0%	0.0%
Intersegment elimination	1	(1)	0	0	0	0	0	0	1	1	(1)	0			n.m.	n.m.	n.m.
Group lease expense	(75)	(75)	(150)	(76)	(226)	(74)	(300)	(75)	(76)	(151)	(75)	(226)			0.0%	-1.3%	-1.3%
Reconciliation interest expense leases	11	11	22	12	34	11	45	11	11	22	11	33			-2.9%	-8.3%	0.0%
Reconciliation depreciation IRU & impairment losses (IFRS16)	(6)	(13)	(19)	(6)	(25)	(6)	(31)	(6)	(6)	(12)	(6)	(18)			-28.0%	0.0%	0.0%
Group depreciation right of use assets	(70)	(77)	(147)	(70)	(217)	(69)	(286)	(70)	(71)	(141)	(70)	(211)			-2.8%	0.0%	-1.4%
Segment result / Operating income (EBIT)																	
Residential Customers (segment result)	675	650	1'325	657	1'982	602	2'584	675	683	1'358	681	2'039			2.9%	3.7%	-0.3%
Business Customers (segment result)	309	312	621	313	934	304	1'238	313	302	615	299	914			-2.1%	-4.5%	-1.0%
Wholesale (segment result)	132	125	257	134	391	132	523	138	124	262	136	398			1.8%	1.5%	9.7%
Infrastructure & Support Functions (segment result)	(642)	(663)	(1'305)	(637)	(1'942)	(678)	(2'620)	(641)	(671)	(1'312)	(657)	(1'969)			1.4%	3.1%	-2.1%
Intersegment elimination	(1)	1	0	0	0	0	0	(1)	1	0	0	0			n.m.	n.m.	-100.0%
Swisscom Switzerland (segment result)	473	425	898	467	1'365	360	1'725	484	439	923	459	1'382			1.2%	-1.7%	4.6%
Fastweb (segment result)	14	43	57	47	104	62	166	20	51	71	62	133			27.9%	31.9%	21.6%
Other operating segments (segment result)	24	22	46	37	83	27	110	18	32	50	37	87			4.8%	0.0%	15.6%
Reconciliation pension cost (IAS19)	(15)	(16)	(31)	(16)	(47)	(18)	(65)	(13)	49	36	(11)	25			n.m.	-31.3%	n.m.
Intersegment elimination	(3)	(6)	(9)	(7)	(16)	(18)	(34)	(4)	(9)	(13)	(7)	(20)			25.0%	0.0%	-22.2%
Group Segment result	493	468	961	528	1'489	413	1'902	505	562	1'067	540	1'607			7.9%	2.3%	-3.9%
Reconciliation interest expense leases	11	11	22	12	34	11	45	11	11	22	11	33			-2.9%	-8.3%	0.0%
Group EBIT	504	479	983	540	1'523	424	1'947	516	573	1'089	551	1'640			7.7%	2.0%	-3.8%

P&L Breakdown

	2020							2021							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Ytd	YoY Q3	QoQ Q3/Q2
EBIT/Segment result in % of net revenue																	
Residential Customers	59.4%	59.0%	59.2%	57.7%	58.7%	50.8%	56.7%	58.7%	60.8%	59.7%	59.2%	59.6%					
Business Customers	39.7%	40.1%	39.9%	41.3%	40.3%	38.7%	39.9%	40.2%	39.8%	40.0%	40.0%	40.0%					
Wholesale	58.7%	55.8%	57.2%	48.2%	53.8%	53.0%	53.6%	56.8%	53.9%	55.4%	51.1%	53.9%					
Infrastructure & Support Functions	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.					
Swisscom Switzerland	22.9%	21.1%	22.0%	22.8%	22.3%	17.0%	20.9%	23.3%	21.7%	22.5%	22.4%	22.5%					
Fastweb	2.4%	7.2%	4.8%	7.7%	5.8%	9.1%	6.7%	3.2%	7.7%	5.5%	10.0%	6.9%					
Other operating segments	10.0%	8.9%	9.4%	13.8%	11.0%	10.4%	10.8%	7.5%	12.1%	9.9%	14.0%	11.3%					
Group EBIT in % of net revenue	18.4%	17.7%	18.1%	19.6%	18.6%	14.6%	17.5%	18.4%	20.6%	19.5%	20.0%	19.7%					
CAPEX																	
Fixed network & infrastructure	34%	24%	29%	27%	28%	25%	27%	24%	24%	24%	25%	24%					
Fibre (FTTx)	24%	38%	32%	35%	33%	31%	32%	33%	32%	33%	33%	33%					
Wireless network	21%	18%	19%	19%	19%	19%	19%	22%	23%	22%	21%	22%					
Customer premises equipment	5%	4%	5%	4%	4%	6%	5%	4%	4%	4%	4%	4%					
IT systems, All IP & other	16%	16%	15%	15%	16%	19%	17%	17%	17%	17%	17%	17%					
Swisscom Switzerland	(367)	(409)	(776)	(410)	(1'186)	(413)	(1'599)	(371)	(382)	(753)	(372)	(1'125)					
Fastweb	(148)	(146)	(294)	(145)	(439)	(190)	(629)	(168)	(162)	(330)	(149)	(479)		-5.1%	-9.3%	-2.6%	
Other operating segments	(7)	(11)	(18)	(12)	(30)	(14)	(44)	(9)	(10)	(19)	(10)	(29)		9.1%	2.8%	-8.0%	
Intersegment elimination	6	7	13	10	23	20	43	8	11	19	9	28		-3.3%	-16.7%	0.0%	
Group CAPEX*	(516)	(559)	(1'075)	(557)	(1'632)	(597)	(2'229)	(540)	(543)	(1'083)	(522)	(1'605)		21.7%	-10.0%	-18.2%	
* incl. payments for IRUs, which classify under IFRS16 as leases																	
Number of employees (End of period)																	
Residential Customers	3'191		3'141		3'128		3'082	3'022		2'962		2'955			-5.5%	-5.5%	-0.2%
Business Customers	5'029		4'929		4'919		4'931	4'952		5'026		5'063			2.9%	2.9%	0.7%
Wholesale	83		84		85		83	81		83		84			-1.2%	-1.2%	1.2%
Infrastructure & Support Functions	4'753		4'703		4'744		4'749	4'775		4'796		4'861			2.5%	2.5%	1.4%
Swisscom Switzerland	13'056		12'857		12'876		12'845	12'830		12'867		12'963			0.7%	0.7%	0.7%
Fastweb	2'515		2'605		2'634		2'703	2'733		2'750		2'741			4.1%	4.1%	-0.3%
Other operating segments	3'539		3'522		3'516		3'514	3'514		3'493		3'468			-1.4%	-1.4%	-0.7%
Group Number of employees (End of period)	19'110		18'984		19'026		19'062	19'077		19'110		19'172			0.8%	0.8%	0.3%

Remarks:

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OPEX Breakdown

	2020							2021							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
OPEX Swisscom Switzerland																	
Direct costs	(401)	(396)	(797)	(421)	(1'218)	(508)	(1'726)	(435)	(408)	(843)	(439)	(1'282)					
Personnel expenses	(526)	(509)	(1'035)	(473)	(1'508)	(521)	(2'029)	(532)	(496)	(1'028)	(473)	(1'501)	5.3%	4.3%	7.6%		
Other operating expenses	(229)	(244)	(473)	(257)	(730)	(301)	(1'031)	(224)	(249)	(473)	(271)	(744)	-0.5%	0.0%	-4.6%		
Intersegment expenses	(68)	(67)	(135)	(72)	(207)	(71)	(278)	(58)	(61)	(119)	(62)	(181)	1.9%	5.4%	8.8%		
./. Capitalized costs and other income	68	69	137	75	212	68	280	85	72	157	77	234	-12.6%	-13.9%	1.6%		
Total OPEX Swisscom Switzerland	(1'156)	(1'147)	(2'303)	(1'148)	(3'451)	(1'333)	(4'784)	(1'164)	(1'142)	(2'306)	(1'168)	(3'474)	0.7%	1.7%	2.3%		
OPEX Fastweb																	
Direct costs	(211)	(213)	(424)	(218)	(642)	(237)	(879)	(229)	(245)	(474)	(223)	(697)	8.6%	2.3%	-9.0%		
Personnel expenses	(50)	(50)	(100)	(47)	(147)	(54)	(201)	(61)	(55)	(116)	(51)	(167)	13.6%	8.5%	-7.3%		
Other operating expenses	(149)	(139)	(288)	(138)	(426)	(170)	(596)	(163)	(151)	(314)	(152)	(466)	9.4%	10.1%	0.7%		
Intersegment expenses	(2)	(3)	(5)	(2)	(7)	(1)	(8)	(1)	(1)	(2)	(2)	(4)	-42.9%	0.0%	100.0%		
./. Capitalized costs and other income	13	14	27	11	38	16	54	15	18	33	43	76	100.0%	290.9%	138.9%		
Total OPEX Fastweb	(399)	(391)	(790)	(394)	(1'184)	(446)	(1'630)	(439)	(434)	(873)	(385)	(1'258)	6.3%	-2.3%	-11.3%		
OPEX Other operating segments																	
Direct costs	(15)	(14)	(29)	(17)	(46)	(18)	(64)	(16)	(17)	(33)	(19)	(52)	13.0%	11.8%	11.8%		
Personnel expenses	(108)	(105)	(213)	(102)	(315)	(107)	(422)	(111)	(108)	(219)	(100)	(319)	1.3%	-2.0%	-7.4%		
Other operating expenses	(67)	(80)	(147)	(87)	(234)	(88)	(322)	(73)	(87)	(160)	(89)	(249)	6.4%	2.3%	2.3%		
Intersegment expenses	(16)	(13)	(29)	(14)	(43)	(15)	(58)	(16)	(14)	(30)	(14)	(44)	2.3%	0.0%	0.0%		
./. Capitalized costs and other income	7	6	13	8	21	15	36	10	10	20	10	30	42.9%	25.0%	0.0%		
Total OPEX Other operating segments	(199)	(206)	(405)	(212)	(617)	(213)	(830)	(206)	(216)	(422)	(212)	(634)	2.8%	0.0%	-1.9%		

Remarks:

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SCS Breakdown

	2020							2021							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
Residential Customers																	
Net revenue (incl. intersegment revenue)	1'137	1'101	2'238	1'138	3'376	1'184	4'560	1'149	1'124	2'273	1'150	3'423			1.4%	1.1%	2.3%
Outpayments	(34)	(37)	(71)	(71)	(142)	(47)	(189)	(41)	(42)	(83)	(66)	(149)			4.9%	-7.0%	57.1%
Subscriber acquisition and retention costs	(30)	(27)	(57)	(43)	(100)	(74)	(174)	(40)	(40)	(80)	(42)	(122)			22.0%	-2.3%	5.0%
Other costs (incl. goods and services purchased)	(184)	(171)	(355)	(153)	(508)	(217)	(725)	(198)	(173)	(371)	(179)	(550)			8.3%	17.0%	3.5%
Direct costs (incl. intersegment direct costs)	(248)	(235)	(483)	(267)	(750)	(338)	(1'088)	(279)	(255)	(534)	(287)	(821)			9.5%	7.5%	12.5%
Contribution margin 1	889	866	1'755	871	2'626	846	3'472	870	869	1'739	863	2'602			-0.9%	-0.9%	-0.7%
Contribution margin 1 in % of net revenue	78.2%	78.7%	78.4%	76.5%	77.8%	71.5%	76.1%	75.7%	77.3%	76.5%	75.0%	76.0%					
Total workforce expenses	(122)	(118)	(240)	(114)	(354)	(126)	(480)	(120)	(116)	(236)	(108)	(344)			-2.8%	-5.3%	-6.9%
Other operating expenses	(72)	(73)	(145)	(81)	(226)	(99)	(325)	(58)	(55)	(113)	(61)	(174)			-23.0%	-24.7%	10.9%
Indirect costs (incl. intersegment indirect costs)	(194)	(191)	(385)	(195)	(580)	(225)	(805)	(178)	(171)	(349)	(169)	(518)			-10.7%	-13.3%	-1.2%
./. Capitalized costs and other income	8	8	16	7	23	8	31	7	8	15	9	24			4.3%	28.6%	12.5%
Contribution margin 2	703	683	1'386	683	2'069	629	2'698	699	706	1'405	703	2'108			1.9%	2.9%	-0.4%
Contribution margin 2 in % of net revenue	61.8%	62.0%	61.9%	60.0%	61.3%	53.1%	59.2%	60.8%	62.8%	61.8%	61.1%	61.6%					
Lease expense	(11)	(11)	(22)	(11)	(33)	(10)	(43)	(10)	(10)	(20)	(10)	(30)			-9.1%	-9.1%	0.0%
Depreciation, amortisation	(17)	(22)	(39)	(15)	(54)	(17)	(71)	(14)	(13)	(27)	(12)	(39)			-27.8%	-20.0%	-7.7%
Segment result	675	650	1'325	657	1'982	602	2'584	675	683	1'358	681	2'039			2.9%	3.7%	-0.3%
CAPEX	(5)	(7)	(12)	(7)	(19)	(8)	(27)	(3)	(6)	(9)	(7)	(16)			-15.8%	0.0%	16.7%
Number of employees (FTE)	3'191		3'141		3'128		3'082	3'022		2'962		2'955			-5.5%	-5.5%	-0.2%
Business Customers																	
Net revenue (incl. intersegment revenue)	779	778	1'557	758	2'315	785	3'100	778	759	1'537	748	2'285			-1.3%	-1.3%	-1.4%
Outpayments	(31)	(32)	(63)	(41)	(104)	(37)	(141)	(33)	(33)	(66)	(37)	(103)			-1.0%	-9.8%	12.1%
Subscriber acquisition and retention costs	(12)	(10)	(22)	(12)	(34)	(14)	(48)	(11)	(11)	(22)	(13)	(35)			2.9%	8.3%	18.2%
Other costs (incl. goods and services purchased)	(152)	(161)	(313)	(143)	(456)	(165)	(621)	(158)	(154)	(312)	(149)	(461)			1.1%	4.2%	-3.2%
Direct costs (incl. intersegment direct costs)	(195)	(203)	(398)	(196)	(594)	(216)	(810)	(202)	(198)	(400)	(199)	(599)			0.8%	1.5%	0.5%
Contribution margin 1	584	575	1'159	562	1'721	569	2'290	576	561	1'137	549	1'686			-2.0%	-2.3%	-2.1%
Contribution margin 1 in % of net revenue	75.0%	73.9%	74.4%	74.1%	74.3%	72.5%	73.9%	74.0%	73.9%	74.0%	73.4%	73.8%					
Total workforce expenses	(226)	(219)	(445)	(200)	(645)	(209)	(854)	(224)	(218)	(442)	(203)	(645)			0.0%	1.5%	-6.9%
Other operating expenses	(51)	(47)	(98)	(50)	(148)	(54)	(202)	(44)	(46)	(90)	(51)	(141)			-4.7%	2.0%	10.9%
Indirect costs (incl. intersegment indirect costs)	(277)	(266)	(543)	(250)	(793)	(263)	(1'056)	(268)	(264)	(532)	(254)	(786)			-0.9%	1.6%	-3.8%
./. Capitalized costs and other income	30	30	60	28	88	26	114	30	30	60	28	88			0.0%	0.0%	-6.7%
Contribution margin 2	337	339	676	340	1'016	332	1'348	338	327	665	323	988			-2.8%	-5.0%	-1.2%
Contribution margin 2 in % of net revenue	43.3%	43.6%	43.4%	44.9%	43.9%	42.3%	43.5%	43.4%	43.1%	43.3%	43.2%	43.2%					
Lease expense	(8)	(9)	(17)	(8)	(25)	(8)	(33)	(8)	(8)	(16)	(8)	(24)			-4.0%	0.0%	0.0%
Depreciation, amortisation	(20)	(18)	(38)	(19)	(57)	(20)	(77)	(17)	(17)	(34)	(16)	(50)			-12.3%	-15.8%	-5.9%
Segment result	309	312	621	313	934	304	1'238	313	302	615	299	914			-2.1%	-4.5%	-1.0%
CAPEX	(9)	(8)	(17)	(10)	(27)	(13)	(40)	(10)	(11)	(21)	(9)	(30)			11.1%	-10.0%	-18.2%
Number of employees (FTE)	5'029		4'929		4'919		4'931	4'952		5'026		5'063			2.9%	2.9%	0.7%

SCS Breakdown

	2020							2021							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
Wholesale																	
Net revenue (incl. intersegment revenue)	225	224	449	278	727	249	976	243	230	473	266	739			1.7%	-4.3%	15.7%
Outpayments	(84)	(92)	(176)	(134)	(310)	(103)	(413)	(94)	(96)	(190)	(123)	(313)			1.0%	-8.2%	28.1%
Subscriber acquisition and retention costs	0	0	0	0	0	0	0	0	0	0	0	0			n.m.	n.m.	n.m.
Other costs (incl. goods and services purchased)	(5)	(3)	(8)	(6)	(14)	(6)	(20)	(5)	(5)	(10)	(3)	(13)			-7.1%	-50.0%	-40.0%
Direct costs (incl. intersegment direct costs)	(89)	(95)	(184)	(140)	(324)	(109)	(433)	(99)	(101)	(200)	(126)	(326)			0.6%	-10.0%	24.8%
Contribution margin 1	136	129	265	138	403	140	543	144	129	273	140	413			2.5%	1.4%	8.5%
Contribution margin 1 in % of net revenue	60.4%	57.6%	59.0%	49.6%	55.4%	56.2%	55.6%	59.3%	56.1%	57.7%	52.6%	55.9%					
Total workforce expenses	(4)	(4)	(8)	(3)	(11)	(3)	(14)	(4)	(3)	(7)	(4)	(11)			0.0%	33.3%	33.3%
Other operating expenses	0	(1)	(1)	(1)	(2)	(4)	(6)	(2)	(2)	(4)	0	(4)			100.0%	n.m.	-100.0%
Indirect costs (incl. intersegment indirect costs)	(4)	(5)	(9)	(4)	(13)	(7)	(20)	(6)	(5)	(11)	(4)	(15)			15.4%	0.0%	-20.0%
./. Capitalized costs and other income	0	1	1	0	1	0	1	0	0	0	0	0			n.m.	n.m.	n.m.
Contribution margin 2	132	125	257	134	391	133	524	138	124	262	136	398			1.8%	1.5%	9.7%
Contribution margin 2 in % of net revenue	58.7%	55.8%	57.2%	48.2%	53.8%	53.4%	53.7%	56.8%	53.9%	55.4%	51.1%	53.9%					
Lease expense	0	0	0	0	0	(1)	(1)	0	0	0	0	0			n.m.	n.m.	n.m.
Depreciation, amortisation	0	0	0	0	0	0	0	0	0	0	0	0			n.m.	n.m.	n.m.
Segment result	132	125	257	134	391	132	523	138	124	262	136	398			1.8%	1.5%	9.7%
CAPEX	0	0	0	0	0	0	0	0	0	0	0	0			n.m.	n.m.	n.m.
Number of employees (FTE)	83		84	0	85	0	83	81	0	83	0	84			-1.2%	-1.2%	1.2%
Infrastructure & Support Functions																	
Net revenue (incl. intersegment revenue)	21	21	42	21	63	20	83	19	20	39	18	57			-9.5%	-14.3%	-10.0%
Direct costs (incl. intersegment direct costs)	(1)	(3)	(4)	(3)	(7)	(1)	(8)	(2)	(1)	(3)	(2)	(5)			-28.6%	-33.3%	100.0%
Contribution margin 1	20	18	38	18	56	19	75	17	19	36	16	52			-7.1%	-11.1%	-15.8%
Contribution margin 1 in % of net revenue	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.					
Total workforce expenses	(220)	(213)	(433)	(198)	(631)	(235)	(866)	(230)	(203)	(433)	(202)	(635)			0.6%	2.0%	-0.5%
Maintenance	(54)	(58)	(112)	(59)	(171)	(58)	(229)	(51)	(56)	(107)	(56)	(163)			-4.7%	-5.1%	0.0%
IT expenses	(33)	(38)	(71)	(36)	(107)	(48)	(155)	(32)	(35)	(67)	(34)	(101)			-5.6%	-5.6%	-2.9%
Other expenses	(89)	(98)	(187)	(101)	(288)	(99)	(387)	(91)	(114)	(205)	(121)	(326)			13.2%	19.8%	6.1%
Other operating expenses	(176)	(194)	(370)	(196)	(566)	(205)	(771)	(174)	(205)	(379)	(211)	(590)			4.2%	7.7%	2.9%
Indirect costs (incl. intersegment indirect costs)	(396)	(407)	(803)	(394)	(1'197)	(440)	(1'637)	(404)	(408)	(812)	(413)	(1'225)			2.3%	4.8%	1.2%
./. Capitalized costs and other income	114	112	226	118	344	114	458	128	113	241	115	356			3.5%	-2.5%	1.8%
Contribution margin 2	(262)	(277)	(539)	(258)	(797)	(307)	(1'104)	(259)	(276)	(535)	(282)	(817)			2.5%	9.3%	2.2%
Contribution margin 2 in % of net revenue	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.					
Lease expense	(40)	(38)	(78)	(39)	(117)	(38)	(155)	(40)	(40)	(80)	(40)	(120)			2.6%	2.6%	0.0%
Depreciation, amortisation	(340)	(348)	(688)	(340)	(1'028)	(333)	(1'361)	(342)	(355)	(697)	(335)	(1'032)			0.4%	-1.5%	-5.6%
Segment result	(642)	(663)	(1'305)	(637)	(1'942)	(678)	(2'620)	(641)	(671)	(1'312)	(657)	(1'969)			1.4%	3.1%	-2.1%
CAPEX	(353)	(394)	(747)	(393)	(1'140)	(392)	(1'532)	(358)	(365)	(723)	(356)	(1'079)			-5.4%	-9.4%	-2.5%
Number of employees (FTE)	4'753		4'703		4'744		4'749	4'775		4'796		4'861			2.5%	2.5%	1.4%

SCS Breakdown

	2020							2021							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
Swisscom Switzerland																	
Net revenue (incl. intersegment revenue)	2'065	2'019	4'084	2'046	6'130	2'120	8'250	2'080	2'023	4'103	2'047	6'150			0.3%	0.0%	1.2%
Outpayments	(69)	(75)	(144)	(120)	(264)	(88)	(352)	(77)	(82)	(159)	(107)	(266)			0.8%	-10.8%	30.5%
Subscriber acquisition and retention costs	(40)	(37)	(77)	(54)	(131)	(87)	(218)	(49)	(51)	(100)	(53)	(153)			16.8%	-1.9%	3.9%
Other costs (incl. goods and services purchased)	(303)	(295)	(598)	(258)	(856)	(346)	(1'202)	(321)	(287)	(608)	(294)	(902)			5.4%	14.0%	2.4%
Direct costs (incl. intercompany direct costs)	(412)	(407)	(819)	(432)	(1'251)	(521)	(1'772)	(447)	(420)	(867)	(454)	(1'321)			5.6%	5.1%	8.1%
Contribution margin 1	1'653	1'612	3'265	1'614	4'879	1'599	6'478	1'633	1'603	3'236	1'593	4'829			-1.0%	-1.3%	-0.6%
Contribution margin 1 in % of net revenue	80.0%	79.8%	79.9%	78.9%	79.6%	75.4%	78.5%	78.5%	79.2%	78.9%	77.8%	78.5%					
Total workforce expenses	(572)	(552)	(1'124)	(516)	(1'640)	(572)	(2'212)	(577)	(540)	(1'117)	(517)	(1'634)			-0.4%	0.2%	-4.3%
Other operating expenses	(240)	(257)	(497)	(275)	(772)	(308)	(1'080)	(225)	(254)	(479)	(274)	(753)			-2.5%	-0.4%	7.9%
Indirect costs (incl. intersegment indirect costs)	(812)	(809)	(1'621)	(791)	(2'412)	(880)	(3'292)	(802)	(794)	(1'596)	(791)	(2'387)			-1.0%	0.0%	-0.4%
./. Capitalized costs and other income	68	69	137	75	212	68	280	85	72	157	77	234			10.4%	2.7%	6.9%
Contribution margin 2	909	872	1'781	898	2'679	787	3'466	916	881	1'797	879	2'676			-0.1%	-2.1%	-0.2%
Contribution margin 2 in % of net revenue	44.0%	43.2%	43.6%	43.9%	43.7%	37.1%	42.0%	44.0%	43.5%	43.8%	42.9%	43.5%					
Lease expense	(59)	(58)	(117)	(58)	(175)	(57)	(232)	(58)	(59)	(117)	(57)	(174)			-0.6%	-1.7%	-3.4%
EBITDAaL	850	814	1'664	840	2'504	730	3'234	858	822	1'680	822	2'502			-0.1%	-2.1%	0.0%
Depreciation, amortisation	(377)	(389)	(766)	(373)	(1'139)	(370)	(1'509)	(374)	(383)	(757)	(363)	(1'120)			-1.7%	-2.7%	-5.2%
Segment result	473	425	898	467	1'365	360	1'725	484	439	923	459	1'382			1.2%	-1.7%	4.6%
CAPEX	(367)	(409)	(776)	(410)	(1'186)	(413)	(1'599)	(371)	(382)	(753)	(372)	(1'125)			-5.1%	-9.3%	-2.6%
Number of employees (FTE)	13'056		12'857		12'876		12'845	12'830		12'867		12'963			0.7%	0.7%	0.7%

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Fastweb

	2020							2021							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
Fastweb (in EUR million)																	
Consumer	280	282	562	282	844	289	1'133	286	288	574	282	856			1.4%	0.0%	-2.1%
Enterprise	211	224	435	226	661	246	907	237	244	481	231	712			7.7%	2.2%	-5.3%
Wholesale	50	55	105	59	164	93	257	56	66	122	60	182			11.0%	1.7%	-9.1%
Other revenue	0	0	0	0	0	0	0	0	0	0	0	0			n.m.	n.m.	n.m.
Net revenue from external customers	541	561	1'102	567	1'669	628	2'297	579	598	1'177	573	1'750			4.9%	1.1%	-4.2%
Intersegment revenue	2	1	3	2	5	2	7	2	2	4	1	5			0.0%	-50.0%	-50.0%
Net revenue	543	562	1'105	569	1'674	630	2'304	581	600	1'181	574	1'755			4.8%	0.9%	-4.3%
Operating expenses	(373)	(367)	(740)	(366)	(1'106)	(414)	(1'520)	(402)	(395)	(797)	(356)	(1'153)			4.2%	-2.7%	-9.9%
EBITDA	170	195	365	203	568	216	784	179	205	384	218	602			6.0%	7.4%	6.3%
EBITDA in % of net revenue	31.3%	34.7%	33.0%	35.7%	33.9%	34.3%	34.0%	30.8%	34.2%	32.5%	38.0%	34.3%					
Lease expense	(13)	(13)	(26)	(13)	(39)	(13)	(52)	(14)	(13)	(27)	(13)	(40)			2.6%	0.0%	0.0%
EBITDAaL	157	182	339	190	529	203	732	165	192	357	205	562			6.2%	7.9%	6.8%
Depreciation, amortisation	(144)	(142)	(286)	(146)	(432)	(145)	(577)	(146)	(147)	(293)	(147)	(440)			1.9%	0.7%	0.0%
Segment result	13	40	53	44	97	58	155	19	45	64	58	122			25.8%	31.8%	28.9%
CAPEX	(138)	(138)	(276)	(134)	(410)	(177)	(587)	(154)	(147)	(301)	(138)	(439)			7.1%	3.0%	-6.1%
Number of employees (FTE)	2'515		2'605		2'634		2'703	2'733		2'750		2'741			4.1%	4.1%	-0.3%

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Free Cash Flow

	2020							2021							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
Operating income (EBITDA)	1'111	1'097	2'208	1'148	3'356	1'026	4'382	1'124	1'193	2'317	1'148	3'465			3.2%	0.0%	-3.8%
Lease expense	(75)	(75)	(150)	(76)	(226)	(74)	(300)	(75)	(76)	(151)	(75)	(226)			0.0%	-1.3%	-1.3%
EBITDAaL	1'036	1'022	2'058	1'072	3'130	952	4'082	1'049	1'117	2'166	1'073	3'239			3.5%	0.1%	-3.9%
Capital expenditure	(516)	(559)	(1'075)	(557)	(1'632)	(597)	(2'229)	(540)	(543)	(1'083)	(522)	(1'605)			-1.7%	-6.3%	-3.9%
Operating free cash flow proxy	520	463	983	515	1'498	355	1'853	509	574	1'083	551	1'634			9.1%	7.0%	-4.0%
Change in net working capital	(205)	118	(87)	25	(62)	202	140	(21)	(110)	(131)	42	(89)			43.5%	68.0%	n.m.
Change in defined benefit obligations	14	15	29	17	46	19	65	12	(48)	(36)	14	(22)			n.m.	-17.6%	n.m.
Net interest paid	(5)	(6)	(11)	(48)	(59)	(10)	(69)	(13)	(3)	(16)	(40)	(56)			-5.1%	-16.7%	1233.3%
Income taxes paid	(119)	(37)	(156)	(18)	(174)	(135)	(309)	(198)	(31)	(229)	(54)	(283)			62.6%	200.0%	74.2%
Other cash flows from operating activities	(16)	19	3	15	18	8	26	(19)	(6)	(25)	17	(8)			n.m.	13.3%	n.m.
Free cash flow	189	572	761	506	1'267	439	1'706	270	376	646	530	1'176			-7.2%	4.7%	41.0%

Remarks:

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Adjustments of key figures

	2020							2021							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
Net revenue from external customers reported	2'737	2'706	5'443	2'758	8'201	2'899	11'100	2'803	2'780	5'583	2'760	8'343			1.7%	0.1%	-0.7%
Currency impact								(13)	(20)	(33)	(2)	(35)					
Adjusted change															1.3%	0.0%	-0.1%
EBITDA reported	1'111	1'097	2'208	1'148	3'356	1'026	4'382	1'124	1'193	2'317	1'148	3'465			3.2%	0.0%	-3.8%
Adjustment of provisions for regulatory litigations									22	22	30	52					
Adjustment pension cost									(60)	(60)	0	(60)					
Currency impact								(4)	(7)	(11)	(1)	(12)					
Adjusted change															2.7%	2.5%	2.5%

Remarks:

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Operational data

	2020							2021							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
Operational data Swisscom Switzerland																	
Product view (in thousands)																	
Wireless subscribers	6'299		6'264		6'253		6'224	6'177		6'169		6'190			-1.0%	-1.0%	0.3%
Broadband lines	2'053		2'048		2'045		2'043	2'028		2'027		2'030			-0.7%	-0.7%	0.1%
Wireline voice access lines	1'582		1'564		1'546		1'523	1'491		1'471		1'441			-6.8%	-6.8%	-2.0%
TV subscribers	1'586		1'584		1'586		1'588	1'581		1'582		1'585			-0.1%	-0.1%	0.2%
Total number of underlying products	11'520		11'460		11'430		11'378	11'277		11'249		11'246			-1.6%	-1.6%	0.0%
Wireless																	
Wireless subscribers (in thousands)																	
Wireless subscribers prepaid	1'526		1'481		1'432		1'372	1'324		1'297		1'268			-11.5%	-11.5%	-2.2%
Wireless subscribers postpaid value	4'146		4'145		4'162		4'175	4'160		4'174		4'210			1.2%	1.2%	0.9%
Wireless subscribers postpaid volume (data, multi-SIM)	627		638		659		677	693		698		712			8.0%	8.0%	2.0%
Wireless subscribers postpaid	4'773		4'783		4'821		4'852	4'853		4'872		4'922			2.1%	2.1%	1.0%
Wireless subscribers	6'299		6'264		6'253		6'224	6'177		6'169		6'190			-1.0%	-1.0%	0.3%
Infinity subscribers	277		244		209		177	151		133		116			-44.5%	-44.5%	-12.8%
inOne mobile subscribers	2'189		2'198		2'220		2'224	2'207		2'205		2'217			-0.1%	-0.1%	0.5%
Infinity / inOne mobile subscribers	2'466		2'442		2'429		2'401	2'358		2'338		2'333			-4.0%	-4.0%	-0.2%
ARPU wireless (in CHF)																	
Blended wireless ARPU	36	35	36	36	36	35	36	35	34	34	34	34	34		-5.6%	-5.6%	0.0%
Blended wireless ARPU IFRS	35	34	34	35	34	34	34	34	34	34	34	34	34		0.0%	-2.9%	0.0%
ARPU postpaid	47	45	46	45	45	44	45	43	43	43	42	43	43		-4.4%	-6.7%	-2.3%
ARPU postpaid IFRS	44	43	44	43	44	43	43	42	42	42	42	42	42		-4.5%	-2.3%	0.0%
Wireless cancellation rate (annualised, in %)																	
Wireless cancellation rate postpaid value	8.7%	6.7%	7.7%	7.6%	7.7%	8.6%	7.9%	10.3%	8.4%	9.4%	8.2%	9.0%					
Wireless cancellation rate postpaid	10.8%	7.6%	9.2%	8.3%	8.9%	9.5%	9.1%	11.1%	9.1%	10.1%	8.9%	9.7%					
Wireless traffic data domestic (in million GB)																	
Traffic data domestic	132.1	135.4	267.5	136.5	404.0	151.0	555.0	152.4	156.7	309.1	154.2	463.3			14.7%	13.0%	-1.6%
Wireline																	
Broadband lines (in thousands)																	
Broadband lines in single products			35		35		35	36		38		39			11.4%	11.4%	2.6%
Broadband lines in bundle products	2'019		2'013		2'010		2'008	1'992		1'989		1'991			-0.9%	-0.9%	0.1%
Broadband lines	2'053		2'048		2'045		2'043	2'028		2'027		2'030			-0.7%	-0.7%	0.1%
thereof broadband lines >80 Mbps	1'489		1'525		1'563		1'608	1'628		1'656		1'708			9.3%	9.3%	3.1%
Wireline voice access lines (in thousands)																	
Wireline voice access lines in single products	283		277		272		269	262		257		241			-11.4%	-11.4%	-6.2%
Wireline voice access lines in bundle products	1'299		1'287		1'274		1'254	1'229		1'214		1'200			-5.8%	-5.8%	-1.2%
Wireline voice access lines	1'582		1'564		1'546		1'523	1'491		1'471		1'441			-6.8%	-6.8%	-2.0%
TV subscribers (in thousands)																	
TV subscribers	1'586		1'584		1'586		1'588	1'581		1'582		1'585			-0.1%	-0.1%	0.2%

Operational data

	2020							2021							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
Wholesale																	
Wholesale lines (in thousands)																	
Full access lines	66		63		59		56	52		49		44		56	-25.4%	-25.4%	-10.2%
Wholesale broadband lines	525		533		543		555	567		581		588		555	8.3%	8.3%	1.2%
Operational data Residential Customers																	
Product view (in thousands)																	
Wireless subscribers	4'457		4'414		4'394		4'363	4'314		4'313		4'331		4'363	-1.4%	-1.4%	0.4%
Broadband lines	1'754		1'750		1'747		1'746	1'733		1'733		1'736		1'746	-0.6%	-0.6%	0.2%
Wireline voice access lines	1'291		1'276		1'257		1'235	1'207		1'188		1'171		1'235	-6.8%	-6.8%	-1.4%
TV subscribers	1'518		1'516		1'518		1'519	1'512		1'513		1'516		1'519	-0.1%	-0.1%	0.2%
Total number of underlying products	9'020		8'956		8'916		8'863	8'766		8'747		8'754		8'863	-1.8%	-1.8%	0.1%
ARPU underlying products (in CHF)																	
Blended ARPUP	37	36	37	37	37	37	37	37	37	37	37	37	37	37	0.0%	0.0%	0.0%
Bundle products																	
Bundle subscription (in thousands)																	
Bundle subscriptions	1'747		1'741		1'738		1'737	1'723		1'720		1'722		1'737	-0.9%	-0.9%	0.1%
thereof fix-mobile bundle subscriptions	794		795		798		802	801		803		801		802	0.4%	0.4%	-0.2%
ARPU bundle (in CHF)																	
Blended ARPU bundle	129	128	129	129	129	130	129	131	131	131	131	131	131	129	1.6%	1.6%	0.0%
Wireless																	
Wireless subscribers (in thousands)																	
Wireless subscribers prepaid	1'526		1'481		1'432		1'372	1'324		1'297		1'268		1'372	-11.5%	-11.5%	-2.2%
Wireless subscribers postpaid value	2'727		2'722		2'734		2'746	2'734		2'747		2'780		2'746	1.7%	1.7%	1.2%
Wireless subscribers postpaid volume (data, multi-SIM)	204		211		228		245	256		269		283		245	24.1%	24.1%	5.2%
Wireless subscribers postpaid	2'931		2'933		2'962		2'991	2'990		3'016		3'063		2'991	3.4%	3.4%	1.6%
Wireless subscribers	4'457		4'414		4'394		4'363	4'314		4'313		4'331		4'363	-1.4%	-1.4%	0.4%
thereof wireless subscribers in bundle	1'098		1'109		1'125		1'140	1'146		1'159		1'162		1'140	3.3%	3.3%	0.3%
Infinity / inOne penetration in % of postpaid value subscribers	76%		76%		75%		74%	73%		72%		71%		74%			
Infinity subscribers	233		205		175		148	125		110		96		148	-45.1%	-45.1%	-12.7%
inOne mobile subscribers	1'845		1'853		1'872		1'875	1'862		1'860		1'871		1'875	-0.1%	-0.1%	0.6%
Total Infinity / inOne mobile subscribers	2'078		2'058		2'047		2'023	1'987		1'970		1'967		2'023	-3.9%	-3.9%	-0.2%
ARPU wireless (in CHF)																	
ARPU prepaid	5	4	4	5	5	4	5	4	4	4	4	4	4	5	-20.0%	-20.0%	0.0%
ARPU postpaid	54	52	53	52	53	51	52	50	50	50	50	50	50	52	-5.7%	-3.8%	0.0%
ARPU postpaid IFRS	51	50	50	50	50	49	50	49	49	49	49	49	49	50	-2.0%	-2.0%	0.0%
Blended wireless ARPU	37	36	37	37	37	36	36	36	36	36	36	36	36	36	-2.7%	-2.7%	0.0%
Blended wireless ARPU IFRS	35	34	34	35	35	35	35	35	35	35	35	35	35	35	0.0%	0.0%	0.0%
ARPU Infinity / inOne	64	63	64	64	64	63	64	63	63	63	64	63	64	64	-1.6%	0.0%	1.6%

Operational data

	2020							2021							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
Wireless cancellation rate (annualised, in %)																	
Wireless cancellation rate postpaid value	8.9%	7.2%	8.0%	8.3%	8.1%	8.6%	8.2%	10.8%	8.1%	9.5%	7.7%	8.9%					
Wireless cancellation rate postpaid	9.6%	7.8%	8.7%	8.8%	8.7%	9.3%	8.9%	11.3%	8.7%	10.0%	8.4%	9.5%					
Wireline																	
Broadband lines (in thousands)																	
Broadband lines in single products	7		9		9		9	10		13		14		55.6%	55.6%	7.7%	
Broadband lines in bundle products	1'747		1'741		1'738		1'737	1'723		1'720		1'722		-0.9%	-0.9%	0.1%	
Broadband lines	1'754		1'750		1'747		1'746	1'733		1'733		1'736		-0.6%	-0.6%	0.2%	
thereof inOne broadband lines	1'247		1'266		1'289		1'327	1'371		1'386		1'402		8.8%	8.8%	1.2%	
Wireline voice access lines (in thousands)																	
Wireline voice access lines in single products	179		174		166		162	156		150		145		-12.7%	-12.7%	-3.3%	
Wireline voice access lines in bundle products	1'112		1'102		1'091		1'073	1'051		1'038		1'026		-6.0%	-6.0%	-1.2%	
Wireline voice access lines	1'291		1'276		1'257		1'235	1'207		1'188		1'171		-6.8%	-6.8%	-1.4%	
thereof inOne wireline voice access lines	704		712		720		737	768		768		768		6.7%	6.7%	0.0%	
TV subscribers (in thousands)																	
TV subscribers	1'518		1'516		1'518		1'519	1'512		1'513		1'516		-0.1%	-0.1%	0.2%	
thereof inOne TV subscribers	1'079		1'096		1'117		1'152	1'191		1'206		1'222		9.4%	9.4%	1.3%	
ARPU wireline (in CHF)																	
Blended wireline ARPU	37	37	37	37	37	37	37	37	37	37	37	37		0.0%	0.0%	0.0%	
Households (in thousands)																	
Households wireline	1'925		1'914		1'906		1'898	1'878		1'871		1'868		-2.0%	-2.0%	-0.2%	
RGU per household (#)	2.36		2.36		2.37		2.37	2.37		2.37		2.37		0.0%	0.0%	0.0%	
ARPU household (in CHF)	86	86	86	86	87	87	87	88	88	88	88	88		1.1%	2.3%	0.0%	
Operational data Business Customers																	
Product view (in thousands)																	
Wireless subscribers	1'842		1'850		1'859		1'861	1'863		1'856		1'859		0.0%	0.0%	0.2%	
Broadband lines	299		298		298		297	295		294		294		-1.3%	-1.3%	0.0%	
Wireline voice access lines	291		288		289		288	284		283		270		-6.6%	-6.6%	-4.6%	
TV subscribers	68		68		68		69	69		69		69		1.5%	1.5%	0.0%	
Total number of underlying products	2'500		2'504		2'514		2'515	2'511		2'502		2'492		-0.9%	-0.9%	-0.4%	
ARPU underlying products (in CHF)																	
Blended ARPUP	58	57	57	56	57	56	57	55	54	55	53	54		-5.3%	-5.4%	-1.9%	
Wireless																	
Wireless subscribers (in thousands)																	
Wireless subscribers postpaid value	1'419		1'423		1'428		1'429	1'426		1'427		1'430		0.1%	0.1%	0.2%	
Wireless subscribers postpaid volume (data, multi-SIM)	423		427		431		432	437		429		429		-0.5%	-0.5%	0.0%	
Wireless subscribers postpaid	1'842		1'850		1'859		1'861	1'863		1'856		1'859		0.0%	0.0%	0.2%	
Wireless subscribers	1'842		1'850		1'859		1'861	1'863		1'856		1'859		0.0%	0.0%	0.2%	

Operational data

	2020							2021							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
Infinity subscribers	44		39		34		29	26		23		20			-41.2%	-41.2%	-13.0%
inOne mobile subscribers	344		345		348		349	345		345		346			-0.6%	-0.6%	0.3%
Total Infinity / inOne mobile subscribers	388		384		382		378	371		368		366			-4.2%	-4.2%	-0.5%
thereof inOne mobile subscribers in bundle	243		244		246		246	245		245		245			-0.4%	-0.4%	0.0%
ARPU wireless (in CHF)																	
Blended wireless ARPU	35	33	34	33	34	32	33	32	31	31	31	31	31		-8.8%	-6.1%	0.0%
ARPU Infinity / inOne	79	77	78	77	78	77	78	77	77	77	77	77		-1.3%	0.0%	0.0%	
Wireline																	
Broadband lines (in thousands)																	
Broadband lines	299		298		298		297	295		294		294			-1.3%	-1.3%	0.0%
Wireline voice access lines (in thousands)																	
Wireline voice access lines	291		288		289		288	284		283		270			-6.6%	-6.6%	-4.6%
TV subscribers (in thousands)																	
TV subscribers	68		68		68		69	69		69		69			1.5%	1.5%	0.0%
Operational data Wholesale																	
Wireline																	
Full access lines (in thousands)																	
Full access lines	66		63		59		56	52		49		44			-25.4%	-25.4%	-10.2%
Broadband lines (in thousands)																	
Wholesale broadband lines	525		533		543		555	567		581		588			8.3%	8.3%	1.2%
Operational data Fastweb																	
Broadband customers (in thousands)																	
Broadband customers	2'659		2'692		2'704		2'747	2'765		2'774		2'768			2.4%	2.4%	-0.2%
Wireless customers (in thousands)																	
Wireless customers	1'779		1'830		1'889		1'961	2'066		2'188		2'316			22.6%	22.6%	5.9%
Wholesale lines (in thousands)																	
Wholesale lines	121		132		145		158	189		224		270			86.2%	86.2%	20.5%

Remarks:

Swisscom does not accept any liability for misprints or other errors. All financials are in CHF million, unless specified otherwise, and presented under IFRS. The figures in this table are unaudited.